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Re: Letter of Reference for Bouma USA Management

To Whom It May Concern:

I am so pleased to have the opportunity to write this letter of reference for Bouma USA Management. I LOVE working with the Bouma team! I met Doug Bouma more than a year ago, as I was struggling to find a way to build a new facility for our growing charter school. In fact, we met Doug and his team through a finance group that was focused on supporting charter school building projects. We were so impressed with Doug and his company that, when we decided to go a different direction with the financing, we worked hard to ensure that we would still be able to contract with Bouma, USA Management to handle our design and build process. Never have I been happier with a decision!

Doug's team brings extraordinary expertise to everything they approach. They don't see problems, rather they focus on finding the best path to great outcomes. The team is helping us to design and build a 164,000-square-foot facility uniquely suited to the needs of our STEM-centered program. From the very beginning, they have helped us clear every hurdle and tackle every obstacle. Their architectural partners took great care to ensure that they understood our program and that the design would support every aspect of the work that we do. Their real estate specialist spent countless hours working with us to find the property that would be a best-fit for us. And the team leader, project manager, general superintendent, and superintendent have worked tirelessly to help turn our design into a reality. From budgeting, the Planning Commission, the permitting process, the bid process, and managing the many subcontractors involved in a project of this size, I am constantly amazed at how the Bouma team keeps things moving forward. In fact, I am absolutely convinced that the Bouma team's amazing attention to detail and solutions-oriented approach are what has kept us on track, and what will see us through to completion – on time and even under budget!

Doug, Paul, Steve, Ken and David make up our Bouma USA Management team. They are terrific individuals, who hold themselves to the highest standard, and who genuinely care about the success of our project. I consider them part of our school family, and would work with them on another project without question! I am happy to offer this reference on their behalf.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

Laura U. Herman, Ed.D.  
Headmaster